



LAKE BOGA



RECEPTION HOURS

9am - 5:30pm every day

After hours emergency please call 000. Duty Manager number is located on our office door.



(03) 5037 2386 stay@lakeboga.com.au

Welcome to Lake Boga Caravan Park

Cabin check in: 2pm Check out: 10am

Site check in: 11am Check out: 10am

SITES & FEES: All fees are to be paid in full upon arrival. No refunds for shortened stays. Extra person charges will apply. Only 1 vehicle and 1 trailer per cabin/site allowed unless permitted otherwise from LBCP staff.

ADMINISTRATION FEE: Bookings may be changed or cancelled upto 48 hours prior to arrival (due at 2pm 2 days before arrival). Should you cancel within this period, you will forfeit any deposit paid. A \$30 administration fee will be charged to all cancelled bookings. We reserve the right to terminate your accommodation or site agreement during your stay and retain any monies paid should you not abide by the park rules.

BOOKINGS: A credit card must be produced in the name of the person staying at the Park on check in. Any damage caused by you or your guests during your stay may be charged against that card.

SPEED LIMIT: The speed limit in the park is 5 km/hr which is walking pace and applies to the entire park. If you exceed this it will be reported to LBCP staff. If you exceed this again, you will be asked to leave the park. All roads within the park are shared by pedestrians and motorists and safety to all is our first priority.

CARAVANS AND TRAILERS: Please park your van or trailer so the drawbar is facing the road, so immediate removal can be undertaken in the case of emergency.

VESSELS: A boat ramp is located in the caravan park. No vessels are to be launched off the foreshore of the lake.

KEYS: Are to be returned to Reception or placed in the early departure key box when departing. A charge will apply for unreturned keys.

CHILDREN: Guests are responsible for their own children at all times. Children INTOXICATION/UNLAWFUL ACTS: Excessive use of alcohol under 12 must be accommpanied by an adult when using the amenities, hire equipment, jumping pillow, along the shoreline and when swimming in the Lake. Management takes no responsibility for children unsupervised within the park.

BUNK BEDS: Australian Standards relating to the use of bunk beds state that: "Children under the age of 9 are not recommended to use the top bunk. Playing on the top bunk is also not recommended."

JUMPING PILLOW: Open from 8am - Dusk. Use of play equipment when wet or deflated is prohibited. Children under 12 must be supervised by an adult. Management takes no responsibility for children who are unsupervised.

KITCHEN/BBQ AREA: Please clean barbecue after use. Please clean tables, benches, appliances and equipment after use and leave tidy for the next guests. Disposing of all the rubbish into our allocated bins across the park.

BICYCLES/SCOOTERS ETC: Use of electric scooters, electric bicycles, skateboards and drones are allowed. Riding of bikes/scooters etc. is allowed during daylight hours only and on roadways only (not across sites, grass banks, gardens and in or around the amenities block). Bicycles must be ridden on the roads within the park at the speed limit of max. 5 km/h. Helmets must be worn at all times. Give way to pedestrians and be aware of incoming and outgoing vehicles. No wheelies or skids will be tolerated.

AMENITIES: Children under 12 years must be accompanied by an adult. Hand basins and laundry tubs are not to be used to bath children, clean fish or wash dishes.

LAUNDRY: Laundry equipment must be left clean after use. \$1 coins are needed for use (\$4 per load to was and \$4 per load to dry). If you wish to hang clothes to dry, please use the clothes lines provided. The placing of ropes between trees, power points etc. is not allowed. No children, fish cleaning, saucepans, crockery, boots etc. to be washed in the laundry sink. Please report machine breakdowns to management ASAP. Iron is available on request from reception.

CHECK IN/OUT: Site fees are calculated until 10am on the day of departure. QUIET TIME: All noise must cease from 10pm till 8am. Use of generators is not permitted within the caravan park. Undue noise and inconsiderate behaviour in any form is not permitted. Abusive language or excessive noise will not be tolerated at any time. Management will issue a warning before further action is taken.

> SPECIAL REQUESTS: Are on request basis only and are not guaranteed at the time of booking.

GARBAGE: Garbage skip bins are provided throughout the park for your convenience. Please assist by wrapping all garbage prior to its disposal and unfolding boxes, cartons etc.

PARK GROUNDS & GARDENS: Please do not walk or play in designated gardens or restricted or private areas within the park.

VISITORS: All visitors are to report to reception before entering the park. All visitor vehicles are to remain outside the park at all times. All guests and visitors must comply with park rules. Patrons are reminded that they are responsible for their children and visitors observance of the park rules.

FIRES: Open fires are permitted outside of the local fire danger periods. The use of a fire pit must meet the conditions of being raised off the ground. It must never be left unattended whilst burning, extinguished properly and wate disposed of appropriately. Any damage to the turf from fires will incur a \$50 fee. No solid fuel BBQ's are permitted. Only grass friendly mats are permitted on

CARE: Care must be taken of your own possessions. Your property incl. your motor vehicle is your responsibility. Management takes no responsibility for theft or damage. No refunds or reimbursements for loss or damage will be given.

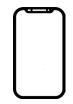
is an unaccepted condition of stay. Violence, use of illegal drugs, theft, vandalism and abuse (physical or verbal) will not be tolerated. Please understand it will be our duty to notify the police and will result in the termination of your stay. Alćohol freé areas include the Camp Kitchen Laundry and Amenities block.

EVICTION: We reserve the right to evict guests from the park who are deemed by management to be behaving in a socially unacceptable way, causing damage, disturbing other guests, using unacceptable language, breaking the park conditions of stay, having extra persons on any site that were not declared at check in. No refunds will be given and charges will apply for any damage caused.

EVACUATION PROCEDURE: Displayed in reception, amenities amenities buildings, games rooms and in cabins.

SMOKING: Smoking is prohibited in cabins, buildings and communal areas. A \$200 fee will be applied to your credit card with failure to comply with this no smoking policy.

UNWANTED FISH (CARP): Carp and unwanted fish are not to be disposed of in the park bins. They should be taken off site and disposed of in Council Bins along the highway. The fisherperson assume responsibility for this rule once fishing. Management reserves the right to make changes to or move an allocated bookings should the need arise.



Love your holiday at #lakebogacaravanpark? Share your Boga experience with us by tagging @lake_boga_caravan_park on Instagram and @lakebogacaravanpark on Facebook.